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Class	Instructor	

STUDENT ACTIVITY

Chapter 17

Internet Extension Spam I Am

EXPLORE



With the coming of fax, e-mail, and the Internet, marketing opportunities have increased greatly. Along with them, questionable online marketing methods have greatly increased.

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DIRECTIONS



Use the Internet to research the increase of online marketing scams and junk e-mail, or spam, and what's being done about them.

Keywords:		
Web Sites:		
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Chapter 17

C	RITICAL THINKING QUESTIONS
1.	What types of online marketing methods and ads are most common on the Internet?
2.	If an online marketer e-mails 100,000 marketing messages and receives 1,000 responses, what is the percentage of total responses to total e-mails sent? Do you think this is a good response rate?
3.	Is spam different from traditional junk mail or telemarketing? Why or why not?

EXTENSION EXERCISE



Keep a record for one day of all the marketing messages you receive. How many different types of ads did you see? What effect do you think this has on you as a consumer?