

Name: _____ Block #: _____ Chapter: **5**

Principles of Information Technology – Chapter 5 Purchasing, Maintaining, and Troubleshooting

Instructions: Use your textbook to find the definitions. If you use the internet there is no guarantee that you will get the definition that is appropriate for IT. Draw a picture for at least 5 of the words to help you remember the definitions.

All-in-one computer	
Computer model	
Needs assessment	
Disk cleanup	
Hardware maintenance	
Repair function	
Sectors	

Software maintenance	
Device firmware upgrade (DFU) mode	
Hard reboot	
Hard stop	
Reboot	
Restore point	
Safe mode	
Soft reboot	
Task manager	

Troubleshooting	
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